

Abbey Park Guest House

Booking & Useful Information



Booking Procedure

A deposit will be required at the point of booking by cheque, which may be used in the case of a late cancellation or damage to the property.

Cancellation Policy

Cancellation can be made 1 day (24 hours) prior to arrival. Deposits are none refundable. If the guests need to cancel during their stay, we reserve the right to charge for the remainder of the period booked.

Payment Terms

Cheque or sterling paid in full at time of arrival

Luggage

At our discretion we will keep luggage after departure but cannot take responsibility for its loss or damage.

Check in/out times

Arrival time is to be agreed at the point of booking, however no later than 9.00pm unless by prior agreement.

Check-out is by 10am. Any extension to the check-out time, either pre-arranged or as a late departure, may incur a charge upon departure.

Smoking

We are a completely smoke free establishment. If a guest has been smoking and caused damage or rendered the room unusable due to smoking, then we reserve the right to charge the guest to make good the room and for any loss of revenue. This is in addition to the £80 statutory fine which is imposed for smoking in a public place.